

## GRAY LINE SIGHTSEEING AND GRAY LINE CHARTER

[www.driverbuslines.com.au](http://www.driverbuslines.com.au)

### Water Management

- Installed a 30,000Ltr water tank. This water is used for all gardens surrounding the depot – a significant space, often used for client and staff BBQs
- The bus wash located within the depot uses the recycled water from the water tank
- All toilets are dual flush.

### Waste Management

- A triple interceptor has been installed in workshop drains. This ensures all 'dirty water' is captured and removed
- Every three months, an environmental disposal company takes 'used' water away
- Inside the office, there have been significant changes to paper usage:
  - A 'consider the environment before printing this email' prompt has been automatically added to all outgoing emails
  - There are recycling bins next to each fax machine
  - Internal communications are emailed, rather than printed
  - A projector has been installed in the Boardroom. All handouts are now displayed electronically which reduces paper usage.
  - Hand driers have been installed to minimise the use of paper for drying hands
  - Tea bags are recycled for garden mulch.

### Energy Management

#### *Energy Management at Gray Line:*

- The latest technology Cat C9, Euro 4, ADR 80 02 engines are used
- Shade blinds have been installed on northern facing windows to reduce cooling bills during the summer months.

### Programs currently participating in

- Gray Line gives away tours, free of charge, to support charities and local schools for school fetes and fundraisers
- Money is donated to local schools for the building of auditoriums and other ventures.

### Strategies Implemented

Gray Line continues to implement strategies that benefit the environment:

- Ultra low sulphur diesel used in all vehicles
- Full diesel system maintenance and tuning as per manufacturers specifications are performed in the company's workshop
- Bookings for Gray Line can be made online. This alleviates any paper usage for a booking.
- All bookings faxed to the Customer Service Centre are converted into email to save paper
- Photocopiers in the office have the ability to send emails to all internal staff and external clients rather than reproducing hard copies
- The number of brochures used for Gray Line and Great Sightings are now tracked to ascertain how many are being used.

## Accolades Received

Gray Line received a 2008 Victorian Tourism Award. As part of the award, the Green Credentials of the business were assessed.

## Projects to be Completed

- Looking to install Allison Hybrid Transmissions as soon as available and working with Denning and Allison on this
- Savings of around 30% fuel consumption in Urban Cycle with Hybrid Transmission.

## Other

Gray Line is committed to ensuring it continues to lessen its impact on the environment. By using coaches on either Gray Lines sightseeing programs or through the charter business, coaches emit the least carbon dioxide of any fuel powered mode of transportation per passenger kilometre and are on average six times more energy and fuel efficient than single occupancy cars. For every person who chooses coach travel instead of driving alone, carbon dioxide emissions are reduced by an average of 315 grams per passenger kilometre. Go green and use Gray Line for any of your transport needs.