

## ENCORE

[www.encorebt.com](http://www.encorebt.com)

ENCORE believes it has a responsibility to the communities and the environments it operates in as well as its most valued assets – clients and employees.

ENCORE ensures its employees, suppliers and clients are in sync with its values. Well planned conferences and meetings, and exciting incentives and events, are a proven way to maintain employee morale and retention and foster new relationships. They can also be used to give back to the environment. ENCORE procures suppliers based on their community and environmental values as well as their professional standards. This ensures that the company's footprint is minimal but that its impact is lasting.

Planning and executing a "green event" is about being responsible by significantly lessening the environmental impact of individual events. This can be demonstrated through efforts in recycling and reducing green house emissions, through to the donation of excess foods.

### Water Management

- Water saving taps are installed throughout the building
- ENCORE encourages the use of refillable water bottles for all programmes and offers this service as a value-add to its clients.

### Waste Management

- A lot of food is wasted within the events industry. ENCORE has teamed up with OzHarvest to ensure that any excess food from clients' events can be donated to those most in need. This food is provided to charities which support disadvantaged and at risk communities
- ENCORE endeavours to use as little paper as possible; recycling is part of the company's mantra
- All excess office paper is collected separately for shredding and recycling
- All plastic bottles, cardboard cups, and containers are removed weekly from the building for separate recycling

- Email services are used wherever possible to reduce the use of paper
- Suppliers are procured on the basis of their Green Credentials and CSR
- Air conditioning is only operated when required, using natural air flow where possible
- All equipment is turned off when not in use.

### Programs currently participating in

- ENCORE has partnered with Conservation Volunteers Australia to select volunteer experiences suitable for corporate team building and reward programmes in locations throughout Australia
- ENCORE is actively engaged in continuing to deliver CSR values to clients. In collaboration with its own CSR partnerships, ENCORE offer opportunities to clients to participate in activities that give back to the environment and community
- As well as encouraging clients, staff are actively involved in community volunteering programs in an ongoing capacity.

### Strategies Implemented

- Humanitarian and green touring options are included and encouraged in all proposal applications
- ENCORE believes in offering carbon offset opportunities to clients, and in many cases offsets the carbon footprint on behalf of clients.

### Projects to be Completed

- ENCORE is currently pursuing quality assurance under the IAO 9001:2008 process
- The company will continue to remain an industry leader by ensuring that it complies with and encourages CSR services in all client projects and company activities.

### Other

ENCORE headquarters is state-of-the art and is energy friendly. Along with ENCORE, the building houses musicians, a singing school, post production services and Indigenous recruitment services to corporate Australia. It is energy efficient, water efficient and wherever possible carbon offsets are incorporated in each company's management objectives.