

THE LANGHAM MELBOURNE

www.langhamhotels.com

The Langham Melbourne is committed to minimising the environmental impact associated with the normal operation of the hotel in a sustainable manner. As an environmentally conscious company, The Langham Melbourne is committed to identifying and refining existing plans and policies, ensuring compliance with existing and future best practice standards, legislation and benchmarking in order to achieve sustainability. The Langham Melbourne develops, implements, records, measures and documents its stated environmental objectives whilst ensuring the social wellbeing of its colleagues, guests and suppliers.

The Langham Melbourne operates to the highest possible environmental standards. The hotel will ensure that all staff are aware of and have the necessary skills and awareness of the its plans and policies to carry out their roles and responsibilities efficiently.

The Langham Melbourne commits to:

- Reducing energy and resource consumption
- Implementing the use of environmentally friendly products and services
- Implementing water saving practices
- Reducing waste going to landfill and implementing in-house recycling programs
- Training staff through the group-wide 'Green Team' program and working with suppliers, clients and guests to develop and implement best practice standards to ensure sustainability
- Giving preference to producers and suppliers of goods and services of local origin where possible.

Water Management

- ✓ Water management system/water plan
- ✓ Use water jugs/reusable water bottles
- ✓ Optional cleaning of linen and towels
- ✓ Water saving shower heads
- ✓ Dual-flush toilets.

Waste Management

- ✓ Use of environmentally friendly products
- ✓ Reuse signs, name badges etc
- ✓ Locally sourced food/manufacturers
- ✓ On-site compost bin for organic waste
- ✓ Encourage a reduction in paper usage by communicating electronically
- ✓ Recycle paper, rubbish, print cartridges, aluminium, metal etc.

Energy Management

- ✓ Ventilation systems minimising heating/cooling needs
- ✓ Sensor lighting systems
- ✓ Switch off computers/lights/air conditioners when not in use
- ✓ Energy saving key cards (air conditioner/lights)
- ✓ Energy efficient globes.

Program Participation

- ✓ Earth Hour
- ✓ City West waterMAP.

Strategies Implemented

- ✓ Staff green team
- ✓ Staff inductions and/or training on environmental practices
- ✓ Communication to staff, guests, clients and/or suppliers about green initiatives
- ✓ Use/provide biodegradable products.

Accolades Received

- ✓ Winner of the AHA Victoria 2010 Environmental Best Practice Hotel of the Year
- ✓ AHA Green Accredited
- ✓ Earth Check (Green Globe) Silver.

Projects to be Completed

- ✓ Food waste recycling
- ✓ Green power options
- ✓ Organics recycling.

Other

The Langham Melbourne is currently the leading Victorian hotel in the water management field according to the Melbourne Water Board.

Projects instrumental in achieving a 32% reduction in water usage from 81,600m³ to 54,200m³ in 2009 include:

- Installation of a laundry water recycling system saving 16.5 million litres of water per annum
- Installation of deluxe showerheads in the guest rooms decreasing water flow from 18 litres to nine litres per minute
- Saving three million litres per annum with the installation of three waterless woks in Melba restaurant
- The installation of a water harvesting system to service the hotel's feature fountains and to water the front garden, saving 550,000 litres per annum.

The Langham Melbourne's waste policies show a reduction of waste to land fill from 495 tonnes in 2007 to 447 tonnes in 2009. Key projects that saw 23% of waste being recycled or reused in 2009 include:

- Glass recycling from 67 tonnes in 2007 to 97 tonnes in 2009
- Cardboard recycling from eight tonnes in 2007 to 36 tonnes in 2009
- The recycling of 162 kilograms of batteries
- Reduction in the use of individual glass condiment jars in Melba restaurant
- Supplying fresh rather than bottled water for conferences.