

STAMFORD PLAZA MELBOURNE

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Water Management

- Installation of extra meters in the cooling towers and kitchens monitor water usage much more accurately than in the past, and assists in determining and managing excess water usage for the pool and spa. The meters help determine evaporation, backwash (recycled) and fresh water levels, and assist in maintaining a clean and sanitary environment for guests.
- Water restrictors in all outlets in the hotel limit the flow of water with every use
- Housekeeping have been re-educated on cleaning spas. This new process has reduced water use by half for every spa cleaned (saving over 60lts per spa)
- 'On/off' stickers are placed on spa jets to identify whether a spa has been used. This saves water by only cleaning spas which have been used.
- In comparison to 2008, Stamford Plaza Melbourne has achieved a reduction of 8% in water, also saving thousands of dollars.

Waste Management

- Recycling systems for plastics, glass, paper, hardware and ink cartridges
- The pH balance of grease traps is frequently monitored, with the traps emptied and recycled on a quarterly basis. The pits are treated to remove toxic gases and reduce bad odours
- All hotel departments report maintenance issues immediately, not only ensuring a reduction in waste, but also ensuring the best guest service.

Energy Management

- Energy saving globes installed throughout the Hotel
- Public area lights are on timers, reducing power usage from 24-hours to 9-hours per day
- The Building Management System (BMS) is in use; a pairing between the cooling system and the operator. This sees a seamless integration to effectively monitor and adjust temperatures all around the hotel. This system allows comfort for all staff and guests and allows the Hotel to reduce power wastage
- Constant servicing of equipment ensures accurate and efficient operation, whilst also reducing replacement and repair costs
- Stamford Plaza Melbourne prides itself on meeting Australian energy management standards and works along-side its local governments to achieve this. In 2009, the hotel reduced its energy usage by 7% compared to 2008.

Programs currently participating in

Process of receiving Green Globe's Lite Program certification has commenced.

Strategies Implemented

- Public area lighting on timers
- The Stamford 'Go Green' program sees guests rewarded with a restaurant discount for reusing towels. The program has been very successful, with many guests participating, water usage down and cleaning fees reduced
- The Stamford Plaza's Executive Chef's passion for local produce results in fresh, flavoursome dining, as well as a reduction of carbon emissions generated by the transportation of produce from field to plate

- Energy efficient dryers and washers now installed in guest laundry
- All public toilets have been upgraded to 6lt cisterns from 12lts
- Staff monitor all inactive office areas to ensure unused appliances are not using electricity
- Where possible, all sales collateral is printed to ISO 14001 and FSC standards.

Projects to be completed

- Looking at installing new cisterns in all guest rooms from 12lt capacities to 6lts
- All showerheads will be upgraded to 9lt per minute heads, saving water without compromising on guest comfort
- New internal recycling system to be implemented.

Other

- Stamford Plaza Melbourne has recognised its impact on the environment and has chosen to carefully undergo a review of all systems. This will be a steady, ongoing process, ensuring that a full picture of the Hotel's environmental impact, as well as the best initiatives to reduce this, are considered. The Hotel is committed to constantly scrutinising its methods to reduce its carbon footprint and to identify ways in which it can give back to the environment. It will work to understand its obligations and position itself to maximise business performance.