

HILTON ON THE PARK MELBOURNE

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Water Management

Hilton on the Park Melbourne and City West Water began working together to improve water usage efficiency in 2006. The City West waterMAP™ action plan matrix is used to monitor, track and ensure timely completion of activities. Some of the actions currently in place are:

- The Hotel has outsourced much of its laundry operation to more efficient laundry providers
- Laundry facilities that remain have been all upgraded
- All guest rooms contain flow restrictors on showers and basins
- Guests are given the option as to whether they would like their linen changed daily
- The team is trained on the inspection of plumbing fixtures for evidence of running toilets, leaking faucets or pipes
- Implementation of the Water Awareness Program for all team members on site.

Waste Management

Hilton on the Park Melbourne has developed and implemented a Waste Management program to:

- Reduce the amount of hotel-generated waste and toxins that are disposed of in landfills or incineration facilities. All glass, plastic and paper is recycled through the appropriate recycling bins on a daily basis
- Minimise environmental and human health impacts by implementing recognised best practices and sustainability measures throughout all Hotel operations where possible. For example, sustainable cleaning products are used to minimise chemical use and environmental impacts, while still maintaining the Hotel's cleanliness standards.

Energy Management

The Hotel's goal is to "Reduce-Reuse-Recycle" as much as possible; the team continues to look for new ways to reduce energy and sustain the environment.

Some control methods are as below:

- Energy audit and hotel's carbon footprint audit conducted in 2009
- Installed compact fluorescent lights (CFLs)
- Utilize Energy Star to save on computers, printers and faxes within our offices
- The team is trained in best practices to maximize guest room energy-efficiency including turning off lights, televisions and thermostats when rooms are unoccupied (as appropriate).

Programs currently participating in

Hilton on the Park Melbourne is accredited as Waste Wise by Melbourne City Council and has worked closely with City West Water on a strategic water saving plan/footprint.

Strategies Implemented

Protocols established to manage all significant pollutant sources applicable to the building. These include, at a minimum:

- Environmental tobacco smoke
- Remodelling and renovation
- Painting
- Pest control.

Other

Hilton Hotels Corporation has a global sustainability policy that focuses on the operations of its Hotels. The policy sets targets, measures, benchmarks and continually improves the operation of Hilton Hotels. By 2014, goals for the Hilton Family of Hotels are:

- Reduce energy consumption from direct operations by 20%
- Reduce CO2 emissions by 20%
- Reduce output of waste by 20%
- Reduce water consumption by 10%.

Hilton on the Park Melbourne as a part of Hilton Family of Hotels recognises its environmental responsibility and is committed to improving its performance towards a sustainable future. As such, Hilton on the Park has established a clear environmental policy which involves all team members. It focuses on four key environmental issues (energy efficiency, waste reduction, water efficiency and minimising pollution), setting targets and measuring performance, sharing best practices and supporting environmental initiatives in the local community.

Hilton Environmental Analysis & Tracking (HEAT) is the Hotel's internal measurement system to collect, analyse, and track environmental performance at our property. Sustainable Property Operations Results Tracking (SPORT) is an integrated performance based system, built into the Hotel's HEAT system that looks at all of the key focus areas in terms of sustainability and operational best practices (energy, water efficiency, F&B and building maintenance).