

## HILTON MELBOURNE AIRPORT

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[www.hilton.com](http://www.hilton.com)

### Water Management

In 2007, Hilton Melbourne Airport and City West Water began working together to outline actions to improve water usage and efficiency in the Hotel. Actions that could be introduced quickly and that would save the company money were taken. Once these actions were implemented it was possible to move on to more complex initiatives which would have a longer term focus for implementation. Hilton Melbourne Airport uses The City West WaterMAP™ action plan matrix to monitor, track and ensure timely completion of activities.

Actions currently in place include:

- Hand sensor taps installed in hotel kitchen areas
- Low-flow showers and taps installed in guest rooms staff showers and guest showers in the gymnasium
- Loading bays are cleaned using a pressure steam cleaner
- Guests staying for more than one night have the option of having their bed linen changed every second day, which saves 100 litres of water
- Guests can reuse their towels if they wish Dishwashing efficiency has been improved through automated, timed washes.

### Waste Management

- There is a recycling bin in all guest rooms (provided by Visy), which assists the collection of recyclable materials
- Used cooking oils are collected by the oil supplier who converts used oil into Bio-Diesel to power their oil delivery trucks
- Printer cartridges, newspapers, glass, plastics and metal cans are all recycled
- Australia's first carbon neutral printer, has been appointed as the Hotel's national printing supplier
- Local manufacturer Visy provided Hilton Melbourne Airport with a cardboard compacting machine to reduce bulk.

### Energy Management

- To reduce energy usage, the Hotel installed instant water heating. This minimises water loss as guests no longer have to wait for water to reach optimum temperature
- Where practical, low-wattage lighting is used and lighting in all conference rooms is controlled by a sensor
- The Energy Eye (Energy Management System) has been on trial since May 2009. This innovative solution will be used to manage heating and cooling of guest rooms. It allows the hotel to minimise energy consumption. Current figures show a reduction of between 20 and 40%.

### Programs currently participating in

Hilton Melbourne Airport team members in conjunction with Melbourne Airport, Hume City Council and the local Landcare group participated in a tree planting event to help offset CO2 emissions (also assisting in offsetting the emissions caused by staff driving to work). Hilton Melbourne Airport joined the fight to combat climate change by participating in Earth Hour 2009 by switching off lights and turning on awareness. Earth Hour educational information was displayed in all guest rooms in the hope that guests might take the information with them and participate next year.

## Strategies Implemented

As a tenant of Melbourne Airport (APAM), Hilton Melbourne Airport is required to submit a comprehensive environmental report on an annual basis. To assist in this process, Carbon Planet has audited Hilton Melbourne Airport to measure the hotel's carbon emission and footprint. With this information, a strategy was established to:

- Understand the environmental issues associated with all operations
- Incorporate environmental management into everyday business practice
- Work with the Hotel's employees, suppliers, contractors and partners to minimise environmental impact
- Encourage the use of environmentally friendly and locally sourced products and services
- The Hotel's kitchen motto is, 'Cook local, think global'.

Hilton Melbourne Airport is committed to protecting the environment through continual improvement of its environmental performance. Through its environmentally friendly practices, it seeks to make the earth a better place to live for all.

## Projects to be Completed

Hilton Melbourne Airport continues to work with Melbourne Airport's environmental committee to better understand what other project it can become involved in.