

## GRAND HYATT MELBOURNE

[www.melbourne.grand.hyatt.com](http://www.melbourne.grand.hyatt.com)

Hyatt Hotels & Resorts is dedicated to providing safe and comfortable accommodation and workspaces for its guests and associates, minimising the environmental impact of its hotels, and caring for the environment and communities in which it operates.

Hyatt Hotels & Resorts recognises that a goal of sustainability (providing for the needs of today while taking into account the needs of future generations) can only be achieved by integrating and encouraging both innovative technologies and a culture of environmental consciousness supported by continuous education among associates, guests and business partners.

Hyatt is genuinely committed to reviewing the ways in which it does business, while at the same time, understanding more about its impact on the environment. Hyatt acknowledges its responsibility to implement, guide and accelerate environmental practices and corporate social responsibilities in order to limit the company's overall global impact.

Each Hyatt hotel has been provided with guidelines in four major categories that help reduce the property's impact on the environment:

- Waste minimisation
- Pollution prevention and reduction
- Energy conservation and efficiency
- Water conservation and efficiency.

### Water Management

- The web-based system tracks energy and water consumption along with guest nights and weather data. Hotels can compare current performance with historical statistics to predict consumption
- Removed all hotel water features
- Pressure washers are used when cleaning all areas of the hotel
- All water usage is monitored on a regular basis and any leaks or surges in consumption which are identified are investigated and addressed promptly
- Water savings to date have included the option for guests not to have their linen changed daily, and use of a pressure washer for cleaning back of house and public areas
- The hotel has replaced all standard showerheads in its health club with water saving heads. Currently all hotel guestrooms are fitted with water flow restrictors. Further water saving initiatives are also being explored in plant related areas of the hotel and will be implemented in due course

- Water saving initiatives in the spa and pool area have reduced consumption from 1733cu.m in 2007 to 801cu.m in 2008 and to 219cu.m to date this year
- Grand Hyatt Melbourne is working closely with City West Water exploring initiatives through its water MAP process to reduce the consumption of water.

### Waste Management

Comprehensive Waste Management programs include:

- Recycling options for mattresses, uniforms and other operating equipment by donating them to charities
- Recycling of universal wastes, including those that contain mercury and lead, such as fluorescent lights and batteries
- Locally grown menu options
- All waste is sent direct to land fill.

### Energy Management

- Conducted a complete energy audit and technical study of plant related operations to realise potential to save energy
- Energy monitoring
- System operating standards
- Preventative maintenance programs
- Capital project planning to upgrade existing equipment to higher efficiency equipment
- Use of renewable energy sources
- Card or occupancy based lighting and temperature control systems
- As part of a redevelopment, all public areas of the hotel now use low wattage bulbs to reduce energy usage.

### Programs currently participating in

Hyatt is a member of the International Tourism Partnership which is dedicated to shaping tourism into a responsible, positive force for sustainable development, conservation and environmental protection.

Extending the meaning of environment beyond its natural aspects, Hyatt also cares for the communities in which it operates. It encourages all offices and hotels to participate in corporate social responsibility initiatives, including the Hyatt volunteer program "Family of Responsible and Caring Employees" (F.O.R.C.E.) and other local charitable and community actions. In addition, the hotel partners with local, national and international organisations such as the Make-A-Wish Foundation.

Grand Hyatt Melbourne is participating in the Waste Wise program with the Victorian Government where the hotel has been given a grant to update its plant equipment to be more energy efficient. A guest room refurbishment program includes energy saving sensors which switch off electricity when guests are not in the room.

## Strategies Implemented

- As a global hotel company, Hyatt operates a wide variety of hotels in a range of climates and with a range of meeting and dining spaces. With average hotel occupancies varying from 50% to 90% and some energy/water-intensive services outsourced in certain hotels but not others (such as laundry), energy and water consumption varies widely by hotel. Therefore, the company follows the generally accepted industry practice of measuring usage by area and guest night, versus measuring it per room
- The hotel has established a 'Safety, Energy and Environmental' committee addressing 'Corporate Social Responsibility initiatives'.

## Projects to be Completed

- The implementation of energy saving initiatives through the findings of the hotel's audit and technical study
- The upgrade of building automation technology to control the hotel plant more efficiently
- The replacement of the hotel's old podium heating hot water plant to a new modern system
- Feasibility of composting green materials on site, profit to be placed against future green initiatives.

## Other

Hyatt recognises that, although it has started the process towards building a comprehensive environmental policy, these efforts remain a work in progress, as educational programs are advanced and new initiatives are developed and implemented.

Grand Hyatt Melbourne Statement: Grand Hyatt Melbourne is committed to environmental best practice and to the continual improvement of its environmental performance, recognising its obligations both locally, globally and by implementing the requirements of all applicable environmental State and Federal legislation and regulations.

Grand Hyatt Melbourne Vision:

- Grand Hyatt Melbourne will manage its environmental activities over which it has control and which may impact the environment
- Grand Hyatt Melbourne will require all employees to comply with all applicable environmental legislation
- Grand Hyatt Melbourne is committed to waste avoidance, waste reduction, re-use and recycling. Grand Hyatt Melbourne aims to reduce its consumption of materials and energy and to implement environmentally sound Waste Management practices. This includes eliminating unnecessary energy use, pursuing a programme of energy conservation and reviewing water usage
- Grand Hyatt Melbourne will continue to promote schemes for the collection of materials appropriate for recycling and of disposing of waste.

Global Hyatt Corporation's Commitment to the Environment: Global Hyatt hotels are dedicated to integrating innovative technologies and astute asset management to provide safe and comfortable accommodations and workspaces for guests and employees, while committed to a path of sustainability – to provide current needs while taking into account future generations' needs.