

CROWN MELBOURNE LIMITED

www.crowncasino.com.au

Crown is committed to making meaningful contributions towards reducing its environmental impact by pursuing sustainable practices in all of its operations. This commitment is fundamental to the way it does business. This commitment is consistent with the hotel's objective of creating memorable customer experiences and enhancing shareholder value.

Crown's ongoing environmental sustainability commitment focuses on three key pillars: energy efficiency, water conservation and life-cycle management. Crown's goal is to develop, implement and promote programs to reduce its environmental footprint by:

- Creating an awareness of the need for change among employees, customers, contractors and the community;
- Partnering with leading experts to learn and adopt new ways of responding to environmental sustainability challenges; and
- Introducing new strategies, technologies, systems, practices, procedures and programs to deliver sustainable reductions in energy, water usage and waste generation.

Water Management

- ✓ Water management system/water plan
- ✓ Water efficient sprinklers/sensors
- ✓ Water tank/rainwater tanks
- ✓ Water saving shower heads
- ✓ Dual-flush toilets.

Waste Management

- ✓ Use of environmentally friendly products
- ✓ On-site compost bin for organic waste
- ✓ Encourage a reduction in paper usage by communicating electronically
- ✓ Recycle paper, rubbish, print cartridges, aluminium, metal etc.

Energy Management

- ✓ Ventilation systems minimising heating/cooling needs
- ✓ Sensor lighting systems
- ✓ Switch off computers/lights/air conditioners when not in use
- ✓ Energy efficient globes.

Program Participation

- ✓ Earth Hour
- ✓ City West waterMAP
- ✓ Waste Wise.

Strategies Implemented

- ✓ Staff green team
- ✓ Staff inductions and/or training on environmental practices
- ✓ Communication to staff, guests, clients and/or suppliers about green initiatives
- ✓ Sustainability audit/environmental plan.

Projects to be Completed

- ✓ Solar Power options.

Other

This year, Crown implemented a number of sustainability initiatives, including a comprehensive monitoring and reporting system that provides live data for measuring electricity, gas and water consumption.

State-of-the-art energy and water efficiency technologies were adopted during the development of Crown Metropol and Crown Conference Centre.

Energy Efficiency

Crown continues to reduce energy consumption through initiatives such as site-wide lighting reviews to identify lighting replacement and control upgrade opportunities.

The installation of 13 new KONE lifts at Crown Towers will result in annual energy savings of over 1.2 million kWh. This represents greenhouse gas savings of more than 1,500 tonnes.

Water Conservation

Crown has continued water reduction initiatives through its approved waterMAP program including the installation of waterless woks. A significant amount of water is used during wok cooking and the hotel has been able to save up to 5,000 litres per day per waterless wok stove; a total of 1.8 million litres per year.

Life Cycle Management

Crown works with suppliers/employees/customers/waste management contractors to develop more sustainable consumption and production patterns.

The polystyrene recycling scheme is a good example. Over 15 cubic metres of polystyrene is generated per day (5,475 per year), all of which is diverted to a recycling facility and reused as office stationery.